

Nationwide Finance and Leasing Pty Ltd Privacy Policy

We honour without reservation our obligation to respect and protect the privacy of the personal information of individuals with whom we deal.

The information we collect and hold

Whenever it is reasonable and practical to do so, we collect information about you directly from you. In some cases, we collect personal information from third parties including public sources, accountant, and credit reporting bodies.

We collect personal information about you which is reasonably necessary to:

- provide you with quality products or services
- consider applications and approaches you make to us
- maintain your contact details
- fulfil our legal obligations under applicable laws and rules, such as those relating to taxation and Anti-Money Laundering and Counter-Terrorism Financing.

We generally hold personal information relating to:

- the products and services we provide or have provided to you
- your financial interests and sometimes your financial position, if you are a customer or potential customer of ours
- your name, contact details and identification information (including government-issued tax numbers)
- records of our interactions with you, including by telephone, email and online
- your enquiries or complaints.

We do not generally collect sensitive information about you unless required by applicable laws or rules. Sensitive information includes information relating to:

- race
- political or religious beliefs
- sexual preferences
- criminal convictions
- membership of professional or trade associations or unions
- health information.

We may collect information about your affiliation with certain organisations such as professional associations.

How that information is used

We only use and disclose personal information about you for the purpose for which it was disclosed to us or related purposes which would reasonably be expected without your permission. For example, we may use and disclose personal information to process applications, administer and manage our products and services including monitoring, auditing, and evaluating those products and services, communicate with you and deal with any complaints or enquiries.

We may also use and disclose your personal information (on a confidential basis) in connection with acquisitions, mergers or changes in control of our business.

We may from time to time also use your personal information for marketing purposes, to provide information about products and services which we expect may be of interest to you. However, we do respect your right to ask us not to do this.

We may share personal information inside our organisation, and may disclose personal information outside the organisation:

- as required by relevant laws or rules, such as those relating to Anti-Money Laundering and Counter-Terrorism Financing
- to financial institutions where we are submitting an application for finance on your behalf
- to your nominated financial adviser/accountant with your permission.

How you can access or correct your information

You can contact us to request access to or correction of your personal information at any time.

Contact – Con Nitsikas

Phone – 03 9215 2300

Email – con@westarfinance.com.au